

eCourt Services Transition to a Digital Court

Presented by Summer Dalton

Introductions



Name



Court



Position

Objectives

- Understand eCourt Services
- Describe features and functionality of the eFiling application
- Describe AJACS eFiling Clerk Review features and functionality
- Understand the financial reconciliation impacts of eFiling
- Describe features and functionality of the eBench application
- Understand the vision of the eAccess project
- Understand the motivation behind Online Dispute Resolution (ODR)

eCourt Services

- Electronic Filing
- eBench
- eAccess
- Online Dispute Resolution



Guiding Principles



One-stop access to online court services



Online services “anywhere, anytime” – 24/7



Improve efficiency



System integration, leveraging case management and digital records



Self-sustaining business model through user fees and subscription services



Arizona Judicial Branch



Web Portal for Access to Court Records

June 2019

- Live July 9, 2019

Scope and Schedule

- Superior Court Criminal and Civil Records
- Application of Rule 123
- Monthly Subscription or Pay as You Go
- Certified Documents

Search Options

- Case Number
- Party Name
- Docket Description

1 2 Next Go »

Results 1 - 30 of 35 for CR201800046. (0.03 sec)

Arizona Judicial Branch

 eAccess



1 2 3 4 5 6 7 8 9 10 of 540 Next Go

Results 1 - 30 of 16192 for RODRIGUEZ-FUNEZ. (0.03 second)

▼ Recent Searches	Display Case Number	First Name	Middle Name	Last/Business Name	Date Of Birth	Role Type Long Description	Case Title	Court Name	Judicial Officer Name	Case Type
1. RODRIGUEZ-FUNEZ&lq=	S8015CR201800046	RODNEY		RODRIGUEZ-FUNEZ	02/1966	DEFENDANT	STATE OF ARIZONA PLAINTIFF VS RODNEY RODRIGUEZ-FUNEZ DEFENDANT	Mohave County Superior	RICK LAMBERT	CR
2. CR201800046&lq=	S8015CR201800046	STATE OF ARIZONA				PLAINTIFF	STATE OF ARIZONA PLAINTIFF VS RODNEY RODRIGUEZ-FUNEZ DEFENDANT	Mohave County Superior	RICK LAMBERT	CR
3. cv201800235&lq=										
4. tester	P1300CV201400834&lq=					Attorney	STATE OF ARIZONA PLAINTIFF VS RODNEY RODRIGUEZ-FUNEZ DEFENDANT	Mohave County Superior	RICK LAMBERT	CR
5. P1300CV201400834										
6. P1300CV201400834										
7. CR2010135941										
8. P1300CR201200560										

Case and Event Search Results 91 - 120 of 437276 for judgment. (0.03 seconds)

Recent Searches	Event Type Description	Event Date	Display Case Number	Case Title	Court Name	County	Judicial Officer Name	Case Type	View Image	Add to Cart	Add Certified Document
1. judgment&lq=	JUDGMENT: Judgment	01/03/2012	S1200CV201100409	INVESTMENT RETRIEVERS INC vs MARCO VAZQUEZ; ANACLETO VAZQUEZ; ADRIANA VAZQUEZ; GABBY VAZQUEZ.	Santa Cruz County Superior	Santa Cruz	JAMES SOTO	CV		<button>Add to Cart</button>	<button>Add Certified Document</button>
2. &lq=#"judgment"-5# AND #"Maricopa COUnty Superior Court"-5#	JUDGMENT: Judgment	08/24/2011	S1200CV201100402	CITIBANK SOUTH DAKOTA vs CLARISA Y HEREDIA	Santa Cruz County Superior	Santa Cruz	ANNA MONTOYA-PAEZ	CV		<button>Add to Cart</button>	<button>Add Certified Document</button>
3. default judgment&lq=	JUDGMENT: Judgment	09/22/2011	S1200CV201100397	SIGNAL HILL LIENS FAMILY LIMITED PARTNERSHIP vs JOSE MARTIN FUENTES & ROSARIO E. FUENTES DEFENDANT	Santa Cruz County Superior	Santa Cruz	JAMES SOTO	CV		<button>Add to Cart</button>	<button>Add Certified Document</button>
4. P1300CV201400834 &lq=	JUDGMENT: Judgment	08/09/2011	S1200CV201100319	RICHARD RINK vs DIONISIA M PASAMONTE et al. DEFENDANT	Santa Cruz County Superior	Santa Cruz	JAMES SOTO	CV		<button>Add to Cart</button>	<button>Add Certified Document</button>
5. P1300CV201400834&lq=[Clear]	JUDGMENT: Judgment	08/08/2011	S1200CV201100375	RICHARD RINK vs KENNETH ANDREWS	Santa Cruz County Superior	Santa Cruz	JAMES SOTO	CV		<button>Add to Cart</button>	<button>Add Certified Document</button>

Result Outputs

- Data Only
- Full Case Details
- Filtered Case Details

Case Details

Case Information

Search Case Number	Case Filing Date	Case Title	Case General Category Description	Case Category Short Description	Case Status
CV201500169	02/25/2015	In Re the Matter of: STEPHEN MICHAEL KRENDICK	CIVIL	SVP	ADJUDICATED

Party Information

First Name	Middle Name	Last Name	Date Of Birth	Role	City	State
		YAVAPAI COUNTY ATTORNEY		Attorney		
M	ALEX	HARRIS		Attorney		
STEPHEN	MICHAEL	KRENDICK	06/1968	DEFENDANT		
		STATE OF ARIZONA		PLAINTIFF	PRESCOTT VALLEY	AZ

Charge Information

Charge Code	Charge Description	Charge Class	Disposition

Case Event Information

Event Type Description	Event Date	Preview Document	Add to Cart	Add C
PETITION: Detention	02/25/2015			
ORDER: Appointing	02/27/2015			
SERVICE: AFFIDAVIT	03/17/2015			
NOTICE: Notice	03/25/2015			
ORDER: Granting	03/31/2015			

Case Information

Search Case Number	Case Filing Date	Case Title	Case General Category Description	Case Category Short Description	Case Status	Court Name	Judicial Officer Name
CV201100409	06/01/2011	INVESTMENT RETRIEVERS INC vs MARCO VAZQUEZ; ANACLETO VAZQUEZ; ADRIANA VAZQUEZ; GABBY VAZQUEZ.	CIVIL	CO	ADJUDICATED	Santa Cruz County Superior	JAMES SOTO




Party Information

First Name	Middle Name	Last Name	Date Of Birth	Role	City	State	Vehicle Registration Hold
DAVID	E	HAMEROFF		Attorney			N
		INVESTMENT RETRIEVERS INC		PLAINTIFF			N
GABBY		VASQUEZ		DEFENDANT			N
ADRIANA		VASQUEZ		DEFENDANT			N
MARCO		VAZQUEZ		DEFENDANT			N
ANACLETO		VAZQUEZ		DEFENDANT			N

Charge Information

Charge Code	Charge Description	Charge Class	Disposition	Disposition Date

Case Event Information

Event Type Description	Event Date	Preview Document	Add to Cart	Add Certified Doc to Cart
MISCELLANEOUS: Information Sheet	06/01/2011			
COMPLAINT: Complaint	06/01/2011		<div>Add to Cart</div>	<div>Add Certified Document</div>
ARBITRATION: Certificate of Compulsory Arbitration	06/01/2011		<div>Add to Cart</div>	<div>Add Certified Document</div>
SERVICE: Proof of Notice	07/28/2011		<div>Add to Cart</div>	<div>Add Certified Document</div>
SERVICE: Proof of Notice	07/28/2011		<div>Add to Cart</div>	<div>Add Certified Document</div>
STATEMENT: of Costs	08/09/2011		<div>Add to Cart</div>	<div>Add Certified Document</div>
STIPULATION: STATEMENT	12/12/2011		<div>Add to Cart</div>	<div>Add Certified Document</div>

Case Information

Search Case Number	Case Filing Date	Case Title	Case General Category Description	Case Category Short Description	Case Status	Court Name	Judicial Officer Name
CR201800046	01/04/2018	STATE OF ARIZONA PLAINTIFF VS RODNEY RODRIGUEZ-FUNEZ DEFENDANT	CRIMINAL	CF1	ADJUDICATED	Mohave County Superior	RICK LAMBERT

Party Information

First Name	Middle Name	Last Name	Date Of Birth	Role	City	State	Vehicle Registration Hold
		STATE OF ARIZONA		PLAINTIFF			N
RODNEY		RODRIGUEZ-FUNEZ	02/1966	DEFENDANT			N
JACOBO		CHAVEZ		Attorney			N

Charge Information

Charge Code	Charge Description	Charge Class	Disposition	Disposition Date
13-1803	UNLAWFUL USE OF MEANS OF TRANSPORTATION	F3	GUILTY	03/22/2018
13-1203A1	Assault - Simple Intent Cause Injury	M1	COURT DISMISSAL	03/22/2018

Case Event Information

Event Type Description	Event Date		Add to Cart	Add Certified Doc to Cart
CHARGING DOCUMENT: Indictment	01/04/2018			
NOTICE: Appearance	01/17/2018		Add to Cart	Add Certified Document
NOTICE: SUPERVENING INDICTMENT	01/04/2018			
CERTIFICATE: TRANSMITTAL	01/31/2018			
MOTION: VACATE	02/01/2018		Add to Cart	Add Certified Document
ORDER: VACATING	02/01/2018		Add to Cart	Add Certified Document
REPORT: Presentence Report	03/02/2018			
NOTICE: RIGHT TO REVIEW AFTER CONVICTION	03/02/2018		Add to Cart	Add Certified Document
Minute Entry: Sentencing	03/22/2018		Add to Cart	Add Certified Document
MinuteEntry event for MINUTE ENTRY: ARRAIGNMENT	01/16/2018		Add to Cart	Add Certified Document
MISCELLANEOUS: Disclosure / Supplemental Disclosure	01/17/2018		Add to Cart	Add Certified Document
MinuteEntry event for Minute Entry: Pretrial Conference	02/12/2018		Add to Cart	Add Certified Document
PLEA AGREEMENT: PLEA AGREEMENT	02/22/2018		Add to Cart	Add Certified Document
REPORT: Confidential Criminal History	03/22/2018			

Document Preview

FILED
DONNA MCQUALITY
CLERK, SUPERIOR COURT
02/22/2019 2:35PM
BY: CSANCHEZ
DEPUTY

Person Filing:
Mailing Address:
City, State, Zip Code:
Telephone Number:
Representing: ☐ Self ☐ Petitioner ☐ Respondent
State Bar Number (if applicable):
Email Address:

ARIZONA SUPERIOR COURT, COUNTY OF _____

Bethany B. Ball, II, et. al.
Plaintiff

Case No. _____

Franklin F. Ford, a minor, et. al.
Defendant

Affidavit

UNOFFICIAL

Case Information

Search Case Number	Case Filing Date	Case Title	Case General Category Description	Case Category Short Description	Case Status	Court Name	Judicial Officer Name
CV201100409	06/01/2011	INVESTMENT RETRIEVERS INC vs MARCO VAZQUEZ; ANACLETO VAZQUEZ; ADRIANA VAZQUEZ; GABBY VAZQUEZ.	CIVIL	CO	ADJUDICATED	Santa Cruz County Superior	JAMES SOTO

Party Information

First Name	Middle Name	Last Name	Date Of Birth	Role	City	State	Vehicle Registration Hold
DAVID	E	HAMEROFF		Attorney			N
		INVESTMENT RETRIEVERS INC		PLAINTIFF			N
GABBY		VASQUEZ		DEFENDANT			N
ADRIANA		VASQUEZ		DEFENDANT			N
MARCO		VAZQUEZ		DEFENDANT			N
ANACLETO		VAZQUEZ					N

Charge Information

Charge Code	Charge Description	Charge Class	Position Date
-------------	--------------------	--------------	---------------

Case Event Information

Event Type Description	Event Date	Preview	Add Certified Doc to Cart
MISCELLANEOUS: Information Sheet	06/01/2011		
COMPLAINT: Complaint	06/01/2011		<input type="button" value="Add Certified Document"/>
ARBITRATION: Certificate of Compulsory Arbitration	06/01/2011		<input type="button" value="Add Certified Document"/>
SERVICE: Proof of Notice	07/28/2011		<input type="button" value="Add to Cart"/> <input type="button" value="Add Certified Document"/>
SERVICE: Proof of Notice	07/28/2011		<input type="button" value="Add to Cart"/> <input type="button" value="Add Certified Document"/>
STATEMENT: of Costs	08/09/2011		<input type="button" value="Add to Cart"/> <input type="button" value="Add Certified Document"/>
STIPULATION: STATEMENT	12/12/2011		<input type="button" value="Add to Cart"/> <input type="button" value="Add Certified Document"/>

Add Certified Doc to Cart

Add Certified Document

Certified Document Cover Page

Certification Page For: Case No. P1300CV201700145

Jack White PLAINTIFF vs Jim West DEFENDANT

Addendum: Addendum



This is an exact replica of the electronic court record of the Superior Court in [County Name].

Attest: March 21, 2019

Certified Document Number: 794-B009-553E-6465

Total Pages: 2

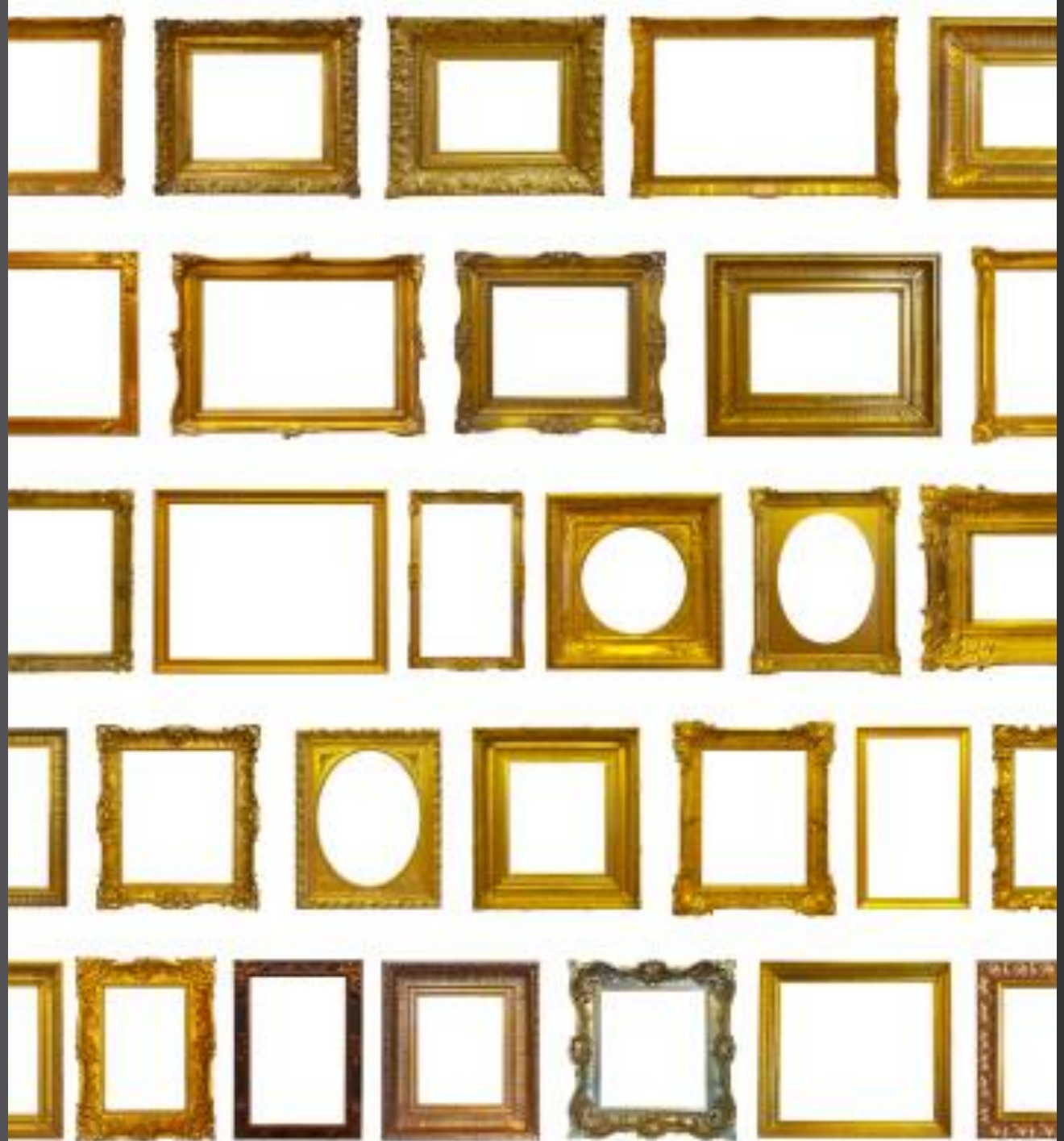
This certified document can be visually verified at: [LINK TBD](#) within 180 days from the above attest date. In addition, at any time the court may be contacted directly to visually verify the document.

Subscription Options

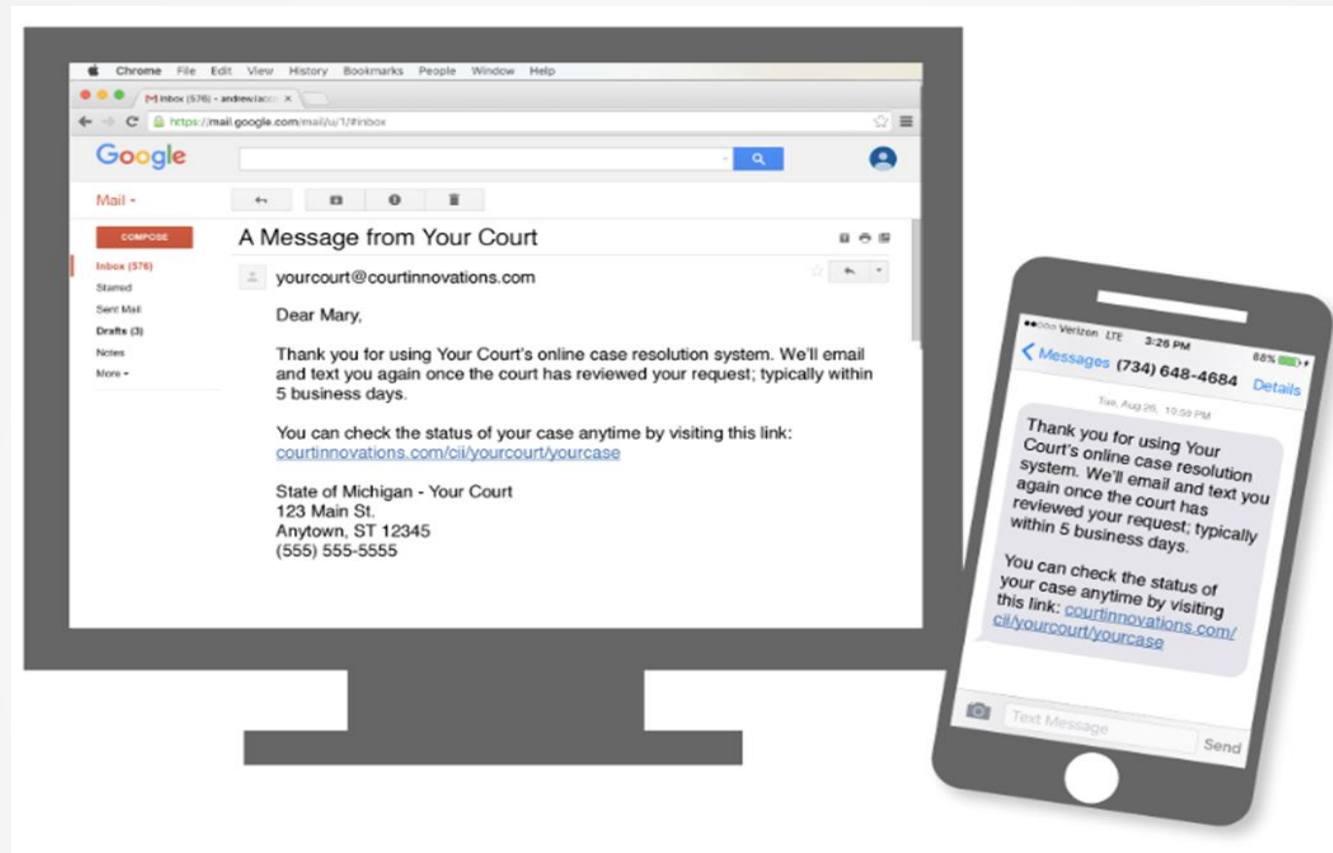
Select	Subscription	Fee	Subscription Type
AZ - Arizona eAccess 			
<input type="checkbox"/>	Access to Court Case Documents Pay As You GO (\$10 a document)	\$0.00	Pay As You Go
<input checked="" type="checkbox"/>	Access to Court Case Documents - With Limit of 20 documents/month	\$80.00	Recurring
<input type="checkbox"/>	Access to Court Case Documents - With Limit of 50 documents/month	\$200.00	Recurring
<input type="checkbox"/>	Access to Court Case Documents - With Limit of 100 documents/month	\$360.00	Recurring
<input type="checkbox"/>	Access to Court Case Documents - With Limit of 200 documents/month	\$640.00	Recurring
<input type="checkbox"/>	Access to Court Case Documents - With Limit of 375 documents/month	\$1,050.00	Recurring
<input type="checkbox"/>	Access to Court Case Documents - With Limit of 5000 documents/month	\$10,000.00	Recurring

Online Dispute Resolution

Reframing the
Judicial System



Online Dispute Resolution (ODR)



**Contract with Court
Innovations, Inc.,
Matterhorn –
12 months**



**Five Pilot
Projects**



Launched in 2019

On-Line Dispute Resolution

- “Simply defined, ODR is a digital space where parties can convene to work out a resolution to their dispute or case.....ODR leverages technology to provide the same customer-centric “anytime/anywhere” access that the internet provides for on-line banking, shopping, dating, healthcare, genealogy, and other activities.”



Online Dispute Resolution

Proof of Concept

Case Type	Court
Family Court Post Dissolution	Superior Court in Yuma County
Family Court Pre and Post Dissolution	Superior Court in Pinal County
Misdemeanor Pleas Parking Tickets	Scottsdale Municipal Court
Family Court Post Dissolution Civil Debt Collection	Superior Court in Maricopa County Superior Court in Maricopa County



eFiling



AZTurboCourt



- Current Status
- Resources
- Production Support
- Next Case Types



My Account ▾

Filing Options ▾

Welcome - John Attorney
Last signed in on - 08/04/2018 12:41:37 PM

New Case

Help

Jurisdiction: Superior Courts

Location: Apache County Superior Court

General Case Category: Civil

Case #:

Case Contract
Category:

Case Sub-Category: Account (Open/Stated)

Case Title: John Attorney vs John Attorney

EFSP Filing 157481
ID:

Total Amount Due: \$284.50

[Filer](#) [Case Information](#) [Case Participants](#) [Documents](#) [Fees and Payments](#) [Review and Submit](#)

* Court Level/Jurisdiction: Superior Courts ▾

* Court Location: Apache County Superior Court ▾

* General Case Category: Civil ▾

* Case Category: Contract ▾

* Case Sub-Category: Account (Open/Stated) ▾

* Emergency Filing: ☐ Yes ☒ No

Client Matter #: Client Matter #

Civil Cover Sheet Information

* Is an Interpreter Needed: ☐ Yes ☒ No

If Yes Specify Language: ▾

Other Language: Other Language

Emergency Order Sought, if any:

<input type="checkbox"/> Temporary Restraining Order	<input type="checkbox"/> Provisional Remedy	<input type="checkbox"/> Order to Show Cause
<input type="checkbox"/> Employer Sanction	<input type="checkbox"/> Election Challenge	
<input type="checkbox"/> Other	Specify: Specify Other Emergency Order Sought	

* Discovery Tier Level:

- ☒ Tier 1 – Simple cases that can be tried in one or two days; actions claiming \$50,000 or less in damages
- ☐ Tier 2 – Cases of intermediate complexity; actions claiming more than \$50,000 in damages and less than \$300,000 in damages
- ☐ Tier 3 – Cases that are logistically or legally complex; actions claiming \$300,000 or more in damages

Monetary Relief Requested: Monetary Relief Requ ▾

Back

Next

Preparing an eFiling Submission



My Account ▼

Filing Options ▼

Welcome - John Attorney
Last signed in on - 08/09/2018 07:25:14 AM

New Case

Help

Jurisdiction: Superior Courts

Location: Apache County Superior Court

General Case Category: Civil

Case #:

**Case Contract
Category:**

Case Sub-Category: Account (Open/Stated)

Case Title: John Attorney vs John Attorney

**EFSP Filing 157503
ID:**

Total Amount Due: \$284.50

[Filer](#) [Case Information](#) [Case Participants](#) [Documents](#) [Fees and Payments](#) [Review and Submit](#)

Uploaded Documents

#	Document	Document Type	Filing Fee	Application Fee	Pages	File	Size (MB)
	Add Lead						
Total			\$0.00	\$0.00	0		0.0000

System Generated Documents

#	Document Type	File	Size (MB)
1	Civil Cover Sheet	Civil Cover Sheet System Generated.pdf	0.0776
2	Summons	Summons John Attorney System Generated.pdf	0.0679
Total			0.1455

Back

Next

Attaching Documents



eFiling Clerk Review

eFiling Queue

Search
 Verify Case Data
 Review Document
 File
 Reject
 Comments
 Case Information
 Assign To
 Close

Search

Submitted From: 07/10/2019
 Submitter Last Name:
 Court Type:
 ☒ Pending
 Assigned To:

Submitted To: 08/09/2019
 Submitter First Name:
 Case Category:
 ☐ Filed
 Completion Date:

Filing Number:
 Case Number:
 Case Type:
 ☐ Rejected

Filing Number	Filing Type	Filing Date	Submitter	Fee Exemp	Fee Exempt Reas	Amount Pai	Court	Case Type	Status	Case Numb	Assigned T	Co
160019	Subsequent...	08/08/2019	Christine ...	✓	EXEMPT:Judici...	0.00	CIVIL	TORT MO...	PENDING	S0400CV2...		
159994	Subsequent...	08/07/2019	Bryan Law	✓	EXEMPT:Judge...	0.00	CIVIL	CONTRA...	PENDING	S0400CV2...		
159983	Subsequent...	08/07/2019	Ala Meda			230.00	CIVIL	TORT NO...	PENDING	P0400CV2...		
Document Title		Document Type		Document Sub Type			Status		Case Number		Assigned To	
Notice: Cross Appeal		NOTICE		CROSS APPEAL			PENDING		P0400CV201700163			
First Appearance		MISCELLANEOUS		FIRST APPEARANCE			PENDING		P0400CV201700163			
Filing Number	Filing Type	Filing Date	Submitter	Fee Exemp	Fee Exempt Reas	Amount Pai	Court	Case Type	Status	Case Numb	Assigned T	Co
159982	Subsequent...	08/07/2019	Ala Meda			100.00	CIVIL	TORT NO...	PENDING	P0400CV2...		
159956	Subsequent...	08/01/2019	Leonard...			0.00	CIVIL	CONTRA...	PENDING	S0400CV2...		
Total Amount Paid						Total = 33...						

AJACS Clerk Review

FILED
DONNA McQUALITY
CLERK, SUPERIOR COURT
07/26/2017 8:12AM
BY: MFOLTZ
DEPUTY

Case No.: P1300CV201700399
HON. TINA AINLEY

Filing Queue Document Review

Save Reject Cancel

Document Type: COMPLAINT Case Number: New Case Case SubType: Filer: John Attorney Date: 01/26/2017

Document SubType: COMPLAINT Court Type: CIVIL Case Category: CIVIL Fee: NA Case Type: CONTRACT

Name	Role
BLAINE DEF...	DEFENDANT
CRANDALL PL...	PLAINTIFF
DEFENDANT'S ...	DEFENDANT
John Attorney	ATTORNEY
JOHN PLAINTIFF	PLAINTIFF
KATHY DEFE...	DEFENDANT
PLAINTIFF'S O...	PLAINTIFF
KATHA ATTOR	ATTORNEY

Representing: [] Self [] Petitioner [] Respondent
State Bar Number (if applicable):
Email Address:

ARIZONA SUPERIOR COURT, COUNTY OF _____

Rotham B. Ball II et al Case No.

Submission Comments

Reject Cancel

Rejection Reason: []

Comment:

Code	Description
MDOB	MINOR ON CASE DOB MISSING
INF	INSUFFICIENT FEES
INFU	INSUFFICIENT FUNDS
WRJU	WRONG JURISDICTION
INC	INCORRECT / INCOMPLETE I...
INFO	INCORRECT FORMATTING
MUFI	MULTIPLE DOCS IN SINGLE F...
ILUN	ILLEGIBLE / UNREADABLE

eFiling Queue

Search Verify Case Data Review Document File Reject Comments Case Information Assign To Close

Search

SIGNED AND SEALED this date: July 26, 2017

DONNA McQUALITY
Clerk of Superior Court

By: MFOLTZ
Deputy Clerk



eFiling Financials



AJACS receipt
is generated

Payment
appears on the
Web/IVR report

nCourt
transaction
report

nCourt
reconciliation
report

eBench



Introduction to eBench

- ❖ Does not replace AJACS or paper files
- ❖ Documents filed on or after July 1, 2010 are available
- ❖ Judicial work product-no public access
- ❖ Judicial tool



Judges can...

- ❖ Work with an electronic case file
- ❖ Annotate documents – tab, highlight and add comments
- ❖ Full text search
- ❖ Apply electronic signatures
- ❖ Manage folders (Inbox, To Be Signed, Signed)





Enter Courtroom

View the cases for a specific hearing



View Calendar

The calendar of court events



View Case

View a case



View Folder

View folders for the current user



Explore Case Parties

Search for cases by party



Manage My Account

Change your password or edit account details



View Help Documents

Views help documents



Activity Panel
Highlights

Case View

FileWindowHelpShow DashboardSelect Case...Search

DO201500826 - Generic Case Docket

AllFLAGMOTORDMININIRPTFINPPSVCEVENT

Docmt Date	Document Title	Pgs	Flag
4/11/2016	ONBASE / Minute Entry: Status Conference 4/11/2016 11:03:45 AM / Minute Ent...	1	
3/17/2016	ONBASE / NOTICE: MEDIATION / UNSUCCESSFUL 3/17/2016 8:34:42 AM / N...	2	
2/12/2016	ONBASE / ORDER: TO APPEAR 2/12/2016 2:47:17 PM / ORDER: TO APPEAR ...	1	
1/25/2016	ONBASE / NOTICE: Notice 1/25/2016 3:45:38 PM / NOTICE: Notice 1/25/2016 3...	1	
1/25/2016	ONBASE / ORDER: Mediation 1/25/2016 3:41:16 PM / ORDER: Mediation 1/25/...	1	
1/25/2016	Created from Form COSC ME DO RMC RetHrgStaSchPTC	1	
1/19/2016	ONBASE / MISCELLANEOUS: JOINT LEGAL DECISION-MAKING PARENTING P...	8	

29 items found. One selected.

Case Comments

Case Parties

Apply Template

P1300DO2015008 x

SendPrint...Refresh

Case Summary

P1300DO2015008

Filed: September 21, 2015

Case Title: In the Matter of: ARCENIA AVILEZ and ROSALIO COPADO-JAIMES

Case Type: LEGAL DECISION-MAKING / PARENTING TIME (NON-DIVORCE)

Parties
[ARCENIA AVILEZ details...](#)
[ROSALIO COPADO JAIMES details...](#)
• IN PRO PER ATTORNEY

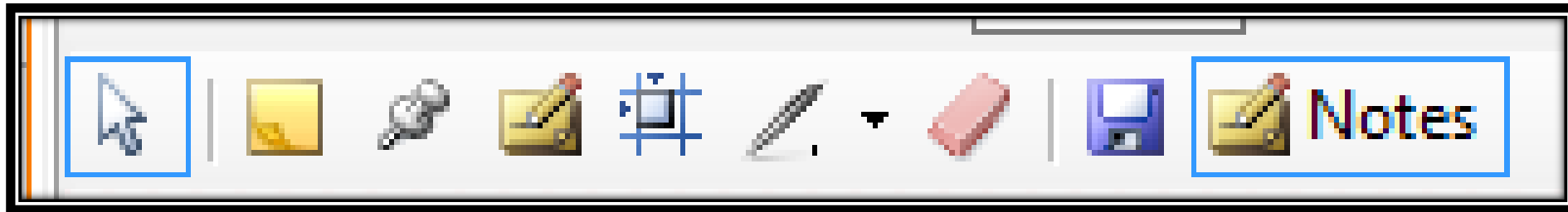
Event
[HEARING: PETITION - ORDER OF PROTECTION, Wednesday, September 23, 2015 9:42 AM](#)
[HEARING: RESOLUTION MANAGEMENT CONFERENCE, Monday, December 14, 2015 9:00 AM](#)
[HEARING: STATUS CONFERENCE, Monday, July 11, 2016 10:00 AM](#)

Status OPEN September 21, 2015

Judge JOSEPH P GOLDSTEIN

eBench Features

- ◆ Snippet, Post it Note, Highlight, or Signature Block



- ◆ **Case notes and Annotations are maintained in eBench only**

- ◆ **Electronic Annotations have 3 levels of security**





WHO

WHAT

HOW

?

WHEN

WHERE

WHY